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210 N. Park Ave.
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Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Mr. Brian McNeil
Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

RE: Revised Contact Information for Talk America Inc.

Dear Mr. McNeil:

This letter is to provide the Commission with updated contact information for Talk America Inc. Only the contact information for sending written complaints has changed since we last provided this information. However, to avoid any confusion, this letter outlines all of the relevant regulatory contact information.

1) All **written** (formal or informal) consumer complaints that are directed to us by the Commission should be sent to:

Regulatory Department
Talk America Inc.
12001 Science Drive, Suite 130
Orlando, FL 32826

Arizona Corporation Commission

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or sent via FAX to: 1-407-658-6312
or sent via e-mail to: mkamin@talk.com

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2) All **verbal** contacts from the Commission regarding consumer complaints should be directed to:

Christine Meier or Jennifer Holcombe
(877) 509-2080

3) Direct consumer complaints and inquiries (not submitted via the Commission or other agency) should be directed to Customer Service in Palm Harbor, FL at 1-888-825-5265. Escalated complaints are directed to an Account Manager in Disputes/Verifications at 1-888-755-2655. If the customer is not satisfied with the resolution, they may further escalate the dispute, via letter, to Mr. Greg Luff, Talk America Inc., 2704 Alternate U.S. 19 N., Palm Harbor, FL 34683.

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- 4) All regulatory correspondence, information, inquiries, requests or reports should be directed to:

Ms. Sharon Thomas
Director of Regulatory Affairs
Talk America Inc.
12001 Science Drive, Suite 130
Orlando, FL 32828
Telephone: 407-313-1353
Fax: 407-658-6312
email: stthomas@talk.com

- 5) The Corporate address and headquarters location of the company remains:

Talk America Inc.
6805 Route 202
New Hope, PA 18938

Please update your records and redirect all mail and telephone contacts for Talk America accordingly. Please contact me at 407-740-8575 should you have any questions or concerns regarding this information.

To keep our records complete, please acknowledge receipt of this filing by returning, file-stamped, the extra copy of this correspondence in the self-addressed stamped envelope enclosed for this purpose.

Thank you for your assistance.



Connie Wightman
Consultant to Talk America Inc.

CW/im.

cc: Sharon Thomas, Talk America
File: Talk America AZ AOS/IXC/Local
TMS: AZX0105